

# Swift Performance — Returned Goods Policy

## **SWIFT PERFORMANCE**

### **RETURNED GOODS POLICY**

**Issue date: 6 November 2024**

Our goal is to have only satisfied customers. If you find our product(s) unsatisfactory in any way, please contact our Customer Service Department at **+61 (07) 2111 8119**. You can also e-mail us at [sales@swiftperformance.com](mailto:sales@swiftperformance.com) with your return and/or exchange needs.

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#### **General Conditions**

- Custom made products and clearance items are not returnable
- Products must be returned in unused condition in sealed original packaging to receive full credit
- The cost of shipment is your responsibility
- We reserve the right to charge a 20% restocking fee
- We cannot be held accountable for lost or stolen packages
- We are not responsible for returned shipments that are lost or damaged on their way back to us
- With the exception of shipping errors, we cannot refund / credit shipping costs